



NeonPawz K-9 Academy Intake

Date:

Client Information

First Name: Last Name:

Address: City: State:

Zip: Contact Phone: Contact E-mail:

Preferred Method of contact: Phone E-mail

How did you hear about NeonPawz?

Pet Information

Name: Breed: Age/DOB:

Weight Estimate Spayed/Neutered: Yes No

How long have you had this pet?

Where did you get this pet?

Describe your pet's Personality / Energy Level:

Medical History: (please include any medical conditions/allergies)

Has your pet ever bitten anyone: Yes No If yes, explain the circumstances of the bite:

What does your pet get excited about/for? (Check all that apply)

Food/Treats People/Attention Toys Other

If other please explain:

Has your pet received any training previously? Yes No If yes, explain the experience:

What are your goals for training?

Home & Lifestyle

Home Type: House Apartment Other If other please explain:

Do you have a Yard? Yes No

How active are you? Limited Moderate Highly

List any other people living with you: (Name, Age)

List any other pets living with you: (Name, Breed/Type, Age)

Is there any additional information you feel we should know about you, your pet, your lifestyle or anything else?

TRAINING SERVICES AGREEMENT, WAIVER & RELEASE OF LIABILITY This Training Services Agreement, Waiver & Release of Liability ("Agreement") is entered into by and between NeonPawz K-9 Academy, including its owners, officers, employees, contractors, and agents (collectively, the "Released Parties"), and the undersigned Client.

ASSUMPTION OF RISK The Client acknowledges and understands that participation in dog training services involves inherent risks, including but not limited to dog bites, scratches, disease transmission, property damage, escape, aggression, reactivity, and injury to persons, animals, or property. The Client voluntarily assumes full responsibility for all risks, whether known or unknown, arising from or related to the Client's dog during training sessions, consultations, and any related activities.

The Client further acknowledges that the behavior, control, and management of the dog remain solely the responsibility of the Client at all times.

RELEASE AND LIMITATION OF LIABILITY To the fullest extent permitted by law, the Client hereby releases, waives, and forever discharges the Released Parties from any and all claims, demands, causes of action, damages, or liability arising out of or related to training services.

Under no circumstances shall the Released Parties be liable for any indirect, incidental, consequential, special, exemplary, or punitive damages. Any liability that may be imposed shall be strictly limited to the total amount paid by the Client for the specific service giving rise to the claim.

INDEMNIFICATION The Client agrees to defend, indemnify, and hold harmless the Released Parties from and against any and all claims, liabilities, losses, damages, costs, and expenses, including reasonable attorney's fees, arising out of or related to: the actions or behavior of the Client's dog; injury or damage caused by the dog to any person, animal, or property; the Client's participation in services; the Client's failure to follow training instructions or recommendations; or any misrepresentation or omission regarding the dog's history, behavior, or medical condition.

This obligation shall survive termination of this Agreement.

NO GUARANTEE OF RESULTS The Client acknowledges that no guarantees have been made regarding training outcomes, behavior modification, or long-term results. The Client understands that animal behavior is variable and that certain behaviors, including aggression, fear, or reactivity, may not be fully eliminated or permanently resolved.

CLIENT RESPONSIBILITIES The Client agrees to provide complete and accurate information regarding the dog's medical history, behavioral history, temperament, bite history, and vaccination status. The Client shall maintain all legally required and age-appropriate vaccinations, including rabies where applicable, and shall promptly disclose any changes in the dog's health, behavior, or bite history.

The Client agrees to follow all training instructions provided by the Released Parties and to obtain required equipment unless otherwise agreed. Failure to comply with these obligations may result in suspension or termination of services without refund.

TRAINING METHODS, EQUIPMENT, AND ENVIRONMENT The Client acknowledges that training methods are based on a Least Intrusive, Minimally Aversive (LIMA) approach, prioritizing positive reinforcement, though training tools may include, as deemed appropriate by the trainer, equipment such as martingale collars, harnesses, head collars, long lines, prong collars, or similar tools.

The Client assumes all risks associated with training equipment, including but not limited to irritation, injury, malfunction, or escape. The Client further acknowledges that training may occur in controlled or public environments that contain unpredictable stimuli, including people, animals, vehicles, and environmental distractions, and accepts full responsibility for participation under such conditions.

MEDICAL AND BEHAVIORAL DISCLOSURE The Client certifies that all information provided regarding the dog's health, behavior, temperament, and medical condition is true, accurate, and complete. Failure to disclose relevant information may result in immediate termination of services without refund and may relieve the Released Parties of any resulting liability.

The Client authorizes the Released Parties to verify veterinary records with the veterinarian identified by the Client when necessary.

Dogs under six (6) months of age must have age-appropriate vaccinations. Dogs without current rabies vaccination may only participate in services where legally permitted and at the discretion of the trainer.

PAYMENT TERMS Payment for individual sessions must be received no less than twenty-four (24) hours prior to service. Training packages require fifty percent (50%) payment prior to the first session, with the remaining balance due no later than the third week of training.

Failure to meet payment obligations may result in suspension or termination of services.

CANCELLATION AND REFUND POLICY The Client must provide at least twenty-four (24) hours' notice for cancellations via email. Cancellations made with less than twenty-four (24) hours' notice will incur a fifty dollar (\$50) fee. Failure to pay applicable fees may result in suspension of future services.

All deposits and prepaid amounts are non-refundable. The Client may terminate services at any time, subject to this policy.

The Released Parties reserve the right to refuse or terminate services for any dog that presents health concerns, is suspected of abuse or neglect, or poses an unreasonable safety risk. In such cases, a partial refund may be issued at the sole discretion of the Released Parties.

FORCE MAJEURE The Released Parties shall not be liable for any delay, cancellation, or failure to perform services due to events beyond their reasonable control, including but not limited to weather events, natural disasters, acts of God, power outages, road closures, public health emergencies, governmental actions, or civil unrest. Affected services shall be rescheduled at a mutually agreed time, and no refunds or penalties shall apply.

EQUIPMENT AND ENVIRONMENTAL WAIVER The Client acknowledges and accepts all risks associated with training equipment and environmental conditions, including unpredictable behavior reactions, injury, or escape. The Client assumes full responsibility for participation in all training environments, whether private or public.

MEDIA RELEASE The Client grants the Released Parties an irrevocable, perpetual, worldwide right to use photographs, video, audio recordings, testimonials, and training results for promotional, educational, and marketing purposes in any medium, without compensation.

GOVERNING TERMS AND ENTIRE AGREEMENT This Agreement constitutes the entire agreement between the parties and supersedes all prior discussions, representations, or agreements. This Agreement may be modified only in a written document signed by both parties. If any provision is found unenforceable, the remaining provisions shall remain in full force and effect.

I fully understand the terms and provisions of this waiver, assumption of risk, and agreement to hold harmless. The statements contained in the Assessment Form are true to the best of my knowledge.

Full Name: Signature:

This electronic signature is the legal equivalent of a manual/wet signature and is equally binding