



NeonPawz K-9 Academy Petsitting Intake

Date:

Client Information

First Name: Last Name:

Address: City: State:

Zip: Contact Phone: Contact E-mail:

Preferred Method of contact: Phone E-mail

How did you hear about NeonPawz?

Additional information: (Gate code/Security code/Information we should know about your home)

Emergency Contact Information

First Name: Last Name:

Contact Phone: Contact E-mail:

Special Instructions

Please provide any special instructions or information you feel we should know while you are away.

Pet Information

Name: Breed: Age/DOB:

Weight Estimate Spayed/Neutered: Yes No

Feeding/Watering/Treat Instructions: (What brand of food/ How much / How often)

Any Medical Conditions/Illnesses: (Please be detailed)

Medications / Vitamins / Supplements (Include Medication name, dosing information and frequency)

Potty Access: (provide information on where the pet can be let out/walked: ie- yard, walked outside the home. For walks please include if the pet is to be walked on a collar, harness or leader)

(For additional Pets please fill out "ADDITIONAL PETS" Form)

Terms of Service:

Client authorizes NeonPawz K-9 Academy ("NeonPawz") to perform pet care services as outlined in Client Profile, Pet Profile, and Veterinary Release, which shall become part of this contract. Prior to any future pet care services Client agrees to notify NeonPawz of any changes to the information on these forms. .

Client acknowledges that NeonPawz may utilize employees, contractors, assistants, or authorized representatives to perform services. All protections, limitations of liability, and terms of this Agreement shall apply equally to such individuals.

Emergency Care/Unforeseen Circumstances:

In the event that pet(s) being cared for requires immediate medical attention, NeonPawz will attempt to contact the Client prior to obtaining care. However, Client agrees that NeonPawz has the authority to act in pet's best interest even if this means seeking medical attention prior to notifying Client. Client authorizes NeonPawz to utilize the directives provided on the associated Emergency Authorization and payment method provided for any and all care required in the event of an emergency.

Client shall be solely responsible for all veterinary fees, emergency medical expenses, medications, transportation costs, and related charges incurred on behalf of the pet(s), regardless of whether Client is reachable at the time services are rendered.

NeonPawz shall not be liable for delays, interruptions, or inability to perform services caused by circumstances beyond its reasonable control, including but not limited to severe weather, natural disasters, utility failures, road closures, governmental actions, public health emergencies, civil unrest, or acts of terrorism.

Disclosure of Health / Behavior

All pets Rabies vaccines **must** be age appropriately up to date. Titers are not applicable.

The client hereby authorizes NeonPawz K-9 Academy to contact my veterinarian listed and obtain vaccine records.

Client certifies that all information regarding the pet's health, temperament, behavioral history, bite history, medications, and special care requirements has been fully disclosed. Failure to disclose known medical or behavioral conditions may result in immediate termination of services without refund.

Food/Medications:

The Client is responsible for providing an adequate supply of all medications, supplements, prescription diets, and other necessary pet care items for the duration of the scheduled service period.

The Client authorizes NeonPawz K-9 Academy to administer medications, supplements, and prescribed treatments to their pet(s) as directed by the Client. The Client agrees to provide clear written instructions regarding dosage, frequency, method of administration, and any special handling requirements.

While NeonPawz will make reasonable efforts to administer all medications and supplements as instructed, the Client acknowledges that some pets may refuse medication, regurgitate medication, become aggressive, or otherwise prevent successful administration. NeonPawz shall not be held liable for complications, illness, injury, or death resulting from a pet's refusal to take medication, missed doses due to the pet's behavior, inaccurate instructions provided by the Client, or adverse reactions to medications or supplements.

The Client further agrees to indemnify and hold harmless NeonPawz from any claims, damages, veterinary expenses, or losses arising from the administration or attempted administration of medications, except in cases of gross negligence or willful misconduct by NeonPawz.

In the event that a pet's Medication is depleted during the pet sitting arrangement, NeonPawz and its representatives will make reasonable efforts to notify the Client and obtain a refill if authorized and available through the prescribing veterinarian. The Client acknowledges that missed doses may occur if medication is unavailable or cannot be obtained in a timely manner. NeonPawz shall not be held liable for any illness, injury, medical complications, or death resulting from missed medications due to an insufficient supply being provided by the Client. In the event that a pet's food supply is exhausted, NeonPawz will make reasonable efforts to purchase or obtain the same brand and formula previously provided. If the original food is unavailable, the Client authorizes NeonPawz to purchase and provide a comparable food at its discretion until the original food can be obtained.

The Client understands that dietary changes may result in gastrointestinal upset, digestive issues, allergic reactions, or other adverse effects. NeonPawz shall not be held liable for any illness, gastrointestinal upset, injury, or other

complications resulting from the temporary use of alternative food when the Client has failed to provide an adequate supply.

If NeonPawz is required to obtain an emergency medication refill or restock food on the Client's behalf, an additional service fee of **\$45.00**, plus any medication and related expenses, will be charged. Payment for such charges shall be due within seven (7) days of invoicing.

Property Access / Information:

Client gives NeonPawz the authority to be on the property listed above and gives access to the dwelling during times of service. Client permits the use of the services of a locksmith in the event of malfunction of the lock, keys, or automatic door opener. Client also agrees to reimburse NeonPawz within 7 days of return for all costs incurred, and to hold NeonPawz harmless for consequences related to the activities of the locksmith.

Client agrees to maintain the premises in a reasonably safe condition. NeonPawz shall not be responsible for injuries or damages resulting from unsafe conditions, defective equipment, inadequate fencing, hazardous materials, or undisclosed risks on the property.

While NeonPawz will exercise reasonable care, pets may escape despite appropriate precautions. Client agrees that NeonPawz shall not be liable for injury, loss, disappearance, death, or expenses resulting from the escape of a pet unless caused by NeonPawz's gross negligence or willful misconduct.

Photos/Video Authorization

For the safety and protection of the Client's pets, property, and all parties involved, NeonPawz and its representatives are authorized to take photographs and video recordings while providing services in the Client's home. Such photographs and videos may be used to provide the Client with updates regarding their pet's well-being, behavior, and activities during the service period. Additionally, these recordings may be retained by NeonPawz for documentation purposes, including but not limited to service records, incident reporting, safety concerns, property conditions, and the protection of both the Client and NeonPawz in the event of a dispute or emergency. NeonPawz will make reasonable efforts to maintain the privacy and confidentiality of all photographs and videos and will not publicly share images of the Client's home or pets without the Client's consent, except as required by law.

Payment / Extensions / Cancellations:

Payment for all scheduled pet sitting services is due no later than 3 days (48) hours prior to the start of the scheduled visit or service period. If payment is not received in full by the required deadline, NeonPawz reserves the right to cancel the scheduled pet sitting services without further notice. In such an event, the Client acknowledges and agrees that they are solely responsible for arranging alternative care for their pet(s).

In the event the Client is unable to return home on the scheduled end date of services, NeonPawz K-9 Academy must be notified as soon as possible. Continued care will be provided based on availability and will incur an additional charge of **\$30.00** per day, plus mileage reimbursement of \$1.00 per mile for travel to and from the service location.

Requests to extend services must be submitted by email to NeonPawzK9@gmail.com. While NeonPawz will make reasonable efforts to accommodate extension requests, continued services cannot be guaranteed and are subject to availability.

If the Client fails to return home, arrange for continued care, or cannot be reached within seventy-two (72) hours following the scheduled end date of services, NeonPawz reserves the right to place the pet(s) with a veterinarian, boarding facility, rescue organization, or other appropriate caregiver to ensure the pet's welfare. The Client shall be solely responsible for all costs and expenses associated with such placement, including transportation, boarding, veterinary care, and any related fees.

NeonPawz K-9 Academy/Trainer reserves the right to cancel/refuse petsitting any dog that is obviously sick, abused, neglected, or overtly aggressive. Should elective cancellation occur, customer will be refunded in full.

Clients must provide notice of cancellation no less than three (3) days prior to the scheduled start date of services. Cancellations made fewer than three (3) days before the scheduled service date will result in the forfeiture of any deposits and payments previously made. No refunds will be issued for late cancellations. Cancellations must be emailed to NeonPawzK9@gmail.com.

NeonPawz shall not be liable for any costs, damages, or losses resulting from the cancellation of services due to non-payment. Cancellation requests must be done by email to NeonPawzk9@gmail.com

Client agrees to reimburse NeonPawz for all reasonable collection costs, court costs, attorney's fees, and expenses incurred in recovering unpaid balances owed under this Agreement.

Liability:

NeonPawz, its employees and/or independent contractors, agrees to provide the services in a caring, responsible manner. The client waives and relinquishes any and all claims against NeonPawz, its employees and/or independent contractors, except those arising from negligence of the pet sitter.

Client agrees to notify NeonPawz of any concerns related to agreed upon services within 24 hours of return home.

Client agrees to provide NeonPawz with contact information where he/she can be reached while away. Client will also provide a name and phone number of someone who is authorized to handle any major problems that may arise. If Client or designated contact person cannot be reached in a timely manner, Client agrees to accept any decision NeonPawz makes in regards to pet care or Client's property.

In no event shall NeonPawz K-9 Academy's liability exceed the total amount paid by the Client for the services giving rise to the claim. NeonPawz shall not be liable for indirect, incidental, consequential, special, or punitive damages, including but not limited to veterinary expenses, property damage, lost income, emotional distress, or loss of companionship.

NeonPawz will not be held liable for the well being or actions of any pet with unsupervised access to the outdoors.

Client shall be responsible for all medical expenses, lost wages, property damage, veterinary expenses, attorney's fees, and other costs arising from injury, attack, or damage caused by Client's pet(s), except to the extent caused by NeonPawz's negligence or willful misconduct.

Future Services:

Client authorizes this signed contract to be valid for future services without additional signed contracts or written authorization.

Full Name: Signature:

This electronic signature is the legal equivalent of a manual/wet signature and is equally binding